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# Compatible Web Browsers

Excerpted from Microsoft website:

[Browser support for Power BI Report Server - Power BI | Microsoft Docs](https://docs.microsoft.com/en-us/power-bi/report-server/browser-support)

**Browser requirements for the web portal**

The following is the current list of browers supported for the web portal.

Microsoft Windows

*Windows 7,8,10; Windows Server 2008 R2, 2012, 2012 R2*

* *Microsoft Edge (+)*
* *Microsoft Internet Explorer 11*
* *Google Chrome (+)*
* *Mozilla Firefox (+)*

Apple OS X

OS X 10.9-10.11

* Apple Safari (+)
* Gooogle Chrome (+)
* Mozilla Firefox (+)

Apple iOS

*iPhone and iPad with iOS 10*

* Apple Safari (+)

Google Androis

*Phones and tablets with Android 4.4. (KitKit) or later*

* Google Chrome (+)

(+ ) Latest publicly released version

# Configuring Web Browsers for Optimal Performance

Web browsers require different settings for optimum performance with Microsoft PowerBI Reporting Services. If you need assistance making the adjustments explained below, please consult your local IT Support Staff. Additional information on web browser settings can be found [here](https://docs.microsoft.com/en-us/power-bi/report-server/browser-support).

## General suggestions for all browsers:

* Allow Cookies, Images, & Pop-ups
* Enable Java and JavaScript

## Apple Safari

1. Right-click on “https://gateway.edu.state.ma.us” (or press **Command** while clicking the link).
2. Select **Add link to Bookmarks.**
3. Under “Add this page to:” click the arrow for the drop-down menu.
4. Select **Top Sites**.
5. Click the **Add** button.

## Google Chrome

1. Click the 3 horizontal lines icon on the far right of the Address bar.
2. Click on **Settings**, scroll to the bottom and click the **Show Advanced Settings** link.
3. Click on **Change proxy settings**.
4. Click the **Security** tab > **Trusted Sites** icon, then click **Sites**.
5. Enter the URL of your Trusted Site, then click **Add**.
6. Click **Close > OK**.

## Microsoft Internet Explorer

1. Open a new, single session of IE, select the **Tools** menu, and then select **Internet Options**.
2. On the **Internet Options** dialog, select the **Security** tab and click **Trusted Sites**.
3. Click the **Sites** button.
4. Enter the URL (https://gateway.edu.state.ma.us) in the **Add this website to the zone** field, click **Add** and then **Close** to return to the **Internet Options** dialog.
5. Next you need to customize the security for these Trusted Sites by making changes to several settings. On the **Security** tab, be sure that **Trusted Sites** is still selected. Choose the **Custom level** button.
6. On the **Security Settings** dialog, locate each group listed below and set them as indicated. *Some of these settings will not take effect until you restart your computer.*
	1. **ActiveX controls and plug-ins** > **Run ActiveX controls and plug-ins** > **Enable**
	2. **ActiveX controls and plug-ins** > **Script ActiveX controls marked safe for scripting** > **Enable**
	3. **Downloads** > **File Download** > **Enable**
	4. **Downloads** > **Font Download** > **Enable**
	5. **Miscellaneous** > **Allow META REFRESH** > **Enable**
	6. **Scripting** > **Active scripting** > **Enable**
	7. **Scripting** > **Enable XSS filter** > **Disable**

**Note:** IBM recommends disabling the XSS filter because IBM Cognos Business Intelligence (BI) applications, have an internal firewall that protects it from XSS attacks, making the browser’s XSS filter redundant. In other words, you are not putting your computer at risk to web viruses if you disable the XSS filter for this Trusted Sites Zone.

1. Next, you will need to turn off pop-up blockers. On the **Tools** menu, select **Pop-up Blocker**, and then **Pop-up Blocker Settings.**
2. In the **Address of Web site to allow** field, enter <https://gateway.edu.state.ma.us/> and click **Add**. The address is moved into **Allowed sites**. Click **Close** to finish.

## Mozilla Firefox

For Firefox, there are several different areas to add a trusted site (referred to as “Exceptions”), depending on what functionalities you want to allow the site to do or prevent the site from doing.

1. From the Firefox menu, go to **Tools > Options** ….
2. Under **Content**, you can choose to add **Exceptions** to:
3. **Block pop-up windows** – click **Exceptions**… and add URLs for the sites where you want to allow pop-ups
4. **Load images automatically** click **Exceptions**… enter the URL of the site and choose to either **Allow** or **Block** the site from loading images automatically.
5. **Enable JavaScript** – click **Exceptions**… and add URLs for the sites where you want to allow JavaScript
6. Under **Privacy**, if you want to allow cookies from most sites, click on clear all current history to open the Clear Recent History window, where you can select to **Accept cookies from sites**, but then enter some **Exceptions** to prevent cookies from specific sites.
7. Under **Security**, if you have the “**Warn me when sites try to install add-ons**” box checked, you can override this warning for certain sites by clicking **Exceptions**. In the **Exceptions**… dialog box, enter the website URL in the **Address of web site**: field, then click **Allow**.
8. Under **Advanced**, click the **Network** tab. There is a checkbox labelled **Tell me when a website asks to store data for offline use**. Here you can add **Exceptions** that would override this rule.