

**Massachusetts Department of Education Reporting Document
Complaints Received through the Problem Resolution System**

KEY INDICATORS	2000 – 2001				2001 - 2002			
	Intakes	Compliance	Other	Non-compliance	Intakes	Compliance	Other	Non-compliance
I. PARENT INVOLVEMENT								
I.I Parental Involvement								
Baseline year 2000-2001								
Complaints under codes								
#14Y - Implementation of timelines: Team (Became #14Z in 2001-2002)	5	1	1	3	7	0	2	5
#14W – Implementation of parent notice requirement	15	4	2	9	5	0	2	3
Baseline year 2001-2002								
Complaints under new code #14G - Parent involvement in IEP development	-----	-----	-----	-----	13	4	3	6
II. FAPE								
2.1 FAPE								
Baseline year 2000-2001								
Complaints under code #14C – Approved IEP not implemented	92	19	21	52	86	14	26	46
2.2 FAPE								
Baseline year 2001-2002								
Complaints under new code #14H – Provision of psychological counseling	-----	-----	-----	-----	1	0	0	1
2.3 FAPE								
Baseline year 2000-2001								
Complaints under code #14CC - Extended school day and year	2	0	0	2	8	3	2	3
2.4 FAPE								
Baseline year 2000-2001								
Complaints under code #14L – LRE issues	10	0	5	5	2	0	1	1
2.5 FAPE								
Baseline year 2001-2002								
Complaints under #14II – Involvement in general curriculum	-----	-----	-----	-----	0	-----	-----	-----
2.6 FAPE								
Baseline year 2001-2002								
Complaints under #14JJ – Opportunity for vocational education	-----	-----	-----	-----	0	-----	-----	-----

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III. SECONDARY TRANSITION								
3.1 Secondary Transition Baseline year 2001-2002 Complaints under #14KK – Transition services in IEP: outcome oriented statements of transition that include the required components.	-----	-----	-----	-----	0	0	0	0
3.2 Secondary Transition Baseline year 2001-2002 Complaints under #14KK – Transition services in IEP: method for insuring that outside agencies likely to be providing or paying for post-school activities are invited to the IEP meeting and method for obtaining their input if they do not attend.	-----	-----	-----	-----	0	0	0	0
3.3 Secondary Transition Baseline year 2001-2002 Complaints under #14KK – Transition services in IEP: students invited to the meeting if transition planning is a purpose of the meeting.	-----	-----	-----	-----	0	0	0	0
3.4 Secondary Transition Baseline year 2001-2002 Complaints under #14KK – Transition services in IEP: statement of transition services/course of study beginning at age 14.	-----	-----	-----	-----	1	0	1	0