

**Part B ATTACHMENT 1**  
**Cluster Area I: General Supervision**  
**Dispute Resolution – Complaints, Mediations, and Due Process Hearings Baseline/Trend Data**  
(Place explanations to Ia, Ib, and Ic on the Table, Cluster Area I, *General Supervision*, Cell I, *Baseline/Trend Data*)

Ia: Formal Complaints								
(1) July 1, 2003 - June 30, 2004 (or specify other reporting period: ___/___/___ to ___/___/___)	(2) Number of Complaints	(3) Number of Complaints with Findings	(4) Number of Complaints with No Findings	(5) Number of Complaints not Investigated – Withdrawn or No Jurisdiction	(6) Number of Complaints Set Aside Because Same Issues being Addressed in a Due Process Hearing	(7) Number of Complaints with Decisions Issued within 60 Calendar Days	(8) Number of Complaints Resolved beyond 60 Calendar Days, with a Documented Extension	(9) Number of Complaints Pending as of: 03/15/2005 (enter closing date for dispositions)
<b>TOTALS</b>	367	244	61	59	31	215	37	3

\*The new table for complaints in Attachment 1 has changed the report cells from prior year submissions. The baseline data indicates significant compliance with required timelines. Cell 3 indicates the number of complaints for which a closing letter or letter of finding was issued, substantiating any incidence of non-compliance. Cell 4 indicates those complaints for which a closing letter was issued substantiating compliance, or where it was not possible to make a determination of compliance. (See *Cluster IV, Probe GS.III, Performance Indicator C for Explanation of Progress and Slippage*)

Ib: Mediations					
(1) July 1, 2003 - June 30, 2004 (or specify alternate period: ___/___/___ to ___/___/___)	Number of Mediations		Number of Mediation Agreements		(6) Number of Mediations Pending as of: 6 / 30 / 04 (enter closing date for dispositions)
	(2) Not Related to Hearing Requests	(3) Related to Hearing Requests	(4) Not Related to Hearing Requests	(5) Related to Hearing Requests	
<b>TOTALS</b>	615	75	459	53	0

Ic: Due Process Hearings					
(1) July 1, 2003 - June 30, 2004 (or specify alternate period: ___/___/___ to ___/___/___)	(2) Number of Hearing Requests	(3) Number of Hearings Held (fully adjudicated)	(4) Number of Decisions Issued within Timeline under 34 CFR §300.511	(5) Number of Decisions within Timeline Extended under 34 CFR §300.511(c)	(6) Number of Hearings Pending as of: 6 / 30 / 04 (enter closing date for dispositions)
<b>TOTALS</b>	648	12	8	6	22*

\* Note: In addition, there were 17 cases technically still 'pending', but in which Orders to Show Cause were had been sent.

